

Billing System

Travis & Hays County Tax Assessors

To All Travis and Hays County Property Owners:

Recently, the Travis County and Hays County Tax Assessors made a change to their billing system, which impacts every real estate sale transaction in Travis and Hays Counties. They will no longer update their ownership records throughout the year and instead will only pull in the new information on January 1st. For example, if you purchase a property in June 2024, the tax assessors in these two counties will not update their billing information until January 1, 2025. Property tax bills for 2024 will be sent to the person who owned the property on January 1st, 2024.

Pursuant to Texas Property Code Section 32.07, Travis and Hays County are following the property tax code; however, most tax assessors opt to regularly update their records throughout the year to try and have the most current property owner information available for when tax bills are mailed.

As always, for the large majority of the year, the title company will collect prorated taxes from sellers at closing, with a credit to the buyer against the full amount of taxes due at the end of the year. If the tax rolls have been certified at the time of closing (usually in October or later), taxes will be collected and paid at closing.

Keeping in mind this billing system, you should follow these best practices:

Sellers – Be aware you may get property tax bill for a property you sold earlier in the year.

Buyers – If you purchase a property with cash or do not escrow funds for taxes with a mortgage company, you will need to contact the tax assessor before the end of the year to get your bill (contact information below). Mortgage companies who collect escrows will likely obtain the bill and pay taxes on the buyer's behalf.

Travis County Tax Office

Phone: (512) 854-9473

Email: taxoffice@traviscountytx.gov

Web: www.Tax-Office.TravisCountyTX.gov

Hays County Tax Office

Phone: (512) 393-5545

Email: propertytax@co.hays.tx.us

Web: www.hayscountytx.com

To our knowledge, Travis and Hays Counties are the only county tax assessors who have implemented this change but with 254 counties in the State of Texas, there may be others so property owners should always be proactive when it comes to paying property taxes. Tax Assessors normally will not waive accrued penalties and interest simply because a property owner never receives a bill.